

# revoCARE GOLD extended Service Coverage

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revoCARE GOLD provides Revolabs customers with a value-added extension and enhancement to the brand's limited manufacturer's warranty. revoCARE GOLD includes advance replacement on all parts, allowing customers to receive replacements before they've sent back the faulty product. revoCARE GOLD subscribers also receive service and technical support over the phone with Yamaha Unified Communications' knowledgeable support staff, in addition to free battery replacement on any battery that doesn't provide at least seven hours talk time. A host of additional enterprise features are available for Executive HD users, which allows them to control and monitor their system via Ethernet.

## FEATURES

### 24-hour advance replacement:

Replacement parts will be shipped within 24 hours of your request via standard shipping methods

### Complimentary battery replacement:

Free battery replacement on any battery that provides less than seven hours of talk time

### Complimentary service and support:

Receive service and technical support over the phone with support staff

### For Executive HD Users:

Provides a number of additional enterprise features for system monitoring and control



## VALUE ADD

revoCARE GOLD provides a value-added extension and enhancement to the Yamaha Unified Communications limited warranty.

revoCARE GOLD includes advance replacement on all parts, allowing customers to receive replacements before they've sent back the faulty product. With the limited warranty, after the initial 90 days, faulty products must be received by Yamaha Unified Communications before replacements can be shipped. It can take up to 30 days for end users to receive a replacement.

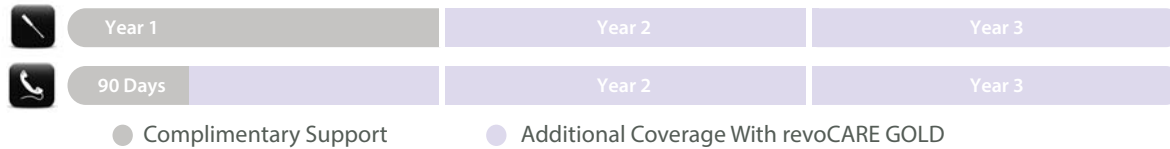
revoCARE GOLD subscribers receive service and technical support over the phone with Yamaha Unified Communications knowledgeable support staff. In addition, as batteries don't last forever, revoCARE GOLD includes free replacement on any battery that has less than seven hours talk time on a full charge. A host of additional enterprise features are available for Executive HD™ users, which allow them to control and monitor their system over a LAN.

revoCARE GOLD includes three years of coverage.

# revoCARE GOLD

## HOW TO ORDER

revoCARE GOLD extended service coverage can be conveniently purchased bundled together with the product on a single SKU, or separately if desired. When added separately, revoCARE GOLD must be purchased within 90 days of the end user's invoice date.



SERVICE PLANS	
10-EXTSERV3Y-DSKS	Solo Single CH Gold Service Plan, Three Year (includes coverage for up to 1 Solo microphone)
10-EXTSERV3Y-HDSL	HD Single CH Gold Service Plan, Three Year (includes coverage for up to 1 HD microphone)
10-EXTSERV3Y-HDDL	HD Dual CH Gold Service Plan, Three Year (includes coverage for up to 2 HD microphones)
10-EXTSERV3Y-VEU	HD Venue Gold Service Plan, Three Year (includes coverage for up to 2 HD microphones)
10-EXTSERV3Y-FUS4	Fusion 4 CH Gold Service Plan, Three Year (includes coverage for up to 4 Solo microphones)
10-EXTSERV3Y-FUS8	Fusion 8 CH Gold Service Plan, Three Year (includes coverage for up to 8 Solo microphones)
10-EXTSERV3Y-SOE4	Solo Executive 4 CH Gold Service Plan, Three Year (includes coverage for up to 4 Solo microphones)
10-EXTSERV3Y-SOE8	Solo Executive 8 CH Gold Service Plan, Three Year (includes coverage for up to 8 Solo microphones)
10-EXTSERV3Y-HDE4	Executive HD 4 CH Gold Service Plan, Three Year (includes coverage for up to 4 HD microphones)
10-EXTSERV3Y-HDE8	Executive HD 8 CH Gold Service Plan, Three Year (includes coverage for up to 8 HD microphones)
10-EXTSERV3Y-MIC	Gold Service Plan for Additional Mics ONLY, No System Coverage (Solo or HD)



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### Limited Warranty

The Yamaha Unified Communications limited warranty covers the product for manufacturer's defects for a period of one year from the end user's invoice date **excluding replaceable batteries, which are warranted for 90 days only**. Note: revoCARE GOLD does warrant batteries while coverage is in force.