



# CS-700 Extended Maintenance Coverage

The Yamaha Unified Communications Extended Maintenance Service for the Yamaha CS-700 provides customers with a value-added ease of mind when it comes to the maintaining installations of the product. Not only is the service extended to a full three years, during this time the Extended Maintenance Coverage includes advanced replacement, unlimited service and technical support calls.

## FEATURES

**Advanced replacement within one business day**

**Unlimited service and support**

**3-year coverage**



## VALUE ADD

The Yamaha Unified Communications Extended Maintenance Service for the CS-700 series of products adds advanced replacement to your product in case you experience a problem with it, giving you an added security when it comes to your huddle room technology. When experiencing a product problem with a CS-700 unit under extended maintenance, technical support is just a phone call away. Once the problem is confirmed as a product problem by our Support Specialist, a replacement unit will be shipped within the next business day to advance replace the problematic unit. Simply replace the unit, and send the problematic one back.

## HOW TO ORDER

The Extended Maintenance Service can be conveniently obtained by your CS-700 reseller. Service must be purchased within 30 days after unit order. Serial numbers of associated CS-700 Video Sound Bars must be provided to Yamaha Unified Communications to document units covered.

## CS-700 Extended Maintenance Service

SKU	Product covered	Description
SV-CS-700AV-3Y	CS-700AV	3-Year Extended Maintenance Service for CS-700AV
SV-CS-700SP-3Y	CS-700SP	3-Year Extended Maintenance Service for CS-700SP



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