

PLEASE NOTE: Please follow this guide step by step. Doing the steps out of order, or jumping ahead may cause difficulties during the update process or cause the update to fail.

1. Download our HD Firmware by Clicking <https://uc.yamaha.com/products/microphone-systems/executive-hd-wireless-microphone-system/> **(Do NOT unzip the File!!)**
2. Download HD Software by Clicking <https://uc.yamaha.com/products/microphone-systems/executive-hd-wireless-microphone-system/> **(Don't Install the Software Yet!! This is done in a later step.)**
3. Place microphone charging base (with all microphones in the base) in proximity to your PC and plug in a USB to Mini-USB cable. The charger must also be plugged via its electrical power adaptor as well. Windows should detect the charger as an unknown USB Device, this is okay.
4. Install the Yamaha Unified Communications Inc. HD Software you downloaded in Step 2. This should properly install the Windows driver for the HD charger. A command prompt window (looks like a MS-DOS window) should pop up that says Installing Driver to confirm the driver is being installed.
5. Power Up your HD Executive Receiver if you have not done so already.
6. Direct connect a CAT5 Straight through cable from your PC's Ethernet port to the LAN port on the back of your HD Executive Receiver.
7. Disable your wireless internet connection if you're using one, the only connection should be between the HD Box and your laptop via the CAT5 cable.
8. Using the LCD Screen and Buttons on the front of your Executive HD, hit the home/house button, and then scroll down to DHCP. Press Enter to Turn DHCP off. Reboot the Executive HD using the power switch on the back of the unit. **Note: If DHCP is already off on this system and it already has an IP address, a static IP has already been set. You may skip this step and proceed to step 10.**
9. Once the system boots up, it should pull a Windows based IP address. This may take up to 1 minute to occur.
10. Set the current IP in your PC as static one Octet away from the Executive HD.
For instance if the HD Box is: 169.168.100.50 set your PC to 169.168.100.51
11. Open the HD Control Panel Software. It can be found on the Windows Start Menu, under Programs and then Yamaha Unified Communications Inc..
12. Select System> Scan the Network
13. It should list your HD Executive here. Click the check box to select it and then click Okay.
14. Go to Firmware>update firmware - Make sure both the Base and Microphones checkboxes are checked.
15. Use the Choose button to locate and select the firmware file you previously downloaded. Select the .zip firmware file and click Open, and then Okay.

16. Firmware should begin updating for Receiver and Microphones, when the process is complete the Software will say “Base and Mic firmware update complete”. You may see the system reboot during the update process and temporarily lose its IP address, this is normal.
17. If you receive an FTP Error immediately upon starting the update process, you may need to disable Windows Firewall, close the software, reboot the HD box, and attempt the FW update again. If you continue to receive this error, please check your PC for other Internet Security software that could be inhibiting the HD Control Panel Software.