



YAI-1 Extended Maintenance Coverage

The Yamaha Unified Communications Extended Maintenance Coverage for the YAI-1 Conference Ensemble provides customers with ease of mind when it comes to maintaining installations of the product. Not only does the Extended Maintenance Coverage extend support to a full three years, it also includes advance component replacement and on-site replacement service if necessary.

FEATURES

Unlimited service and support

Advance component replacement

3-year coverage

On-site replacement service, if needed



YAI-1 Boardroom



YAI-1 Conference

VALUE ADD

The Yamaha Unified Communications Extended Maintenance Coverage for the YAI-1 adds advance component replacement to your product in case you experience a problem with it, giving you an added security when it comes to your boardroom or conference room technology. When experiencing a problem with a product within the unit under extended maintenance, technical support is just a phone call away. Once the problem is confirmed as a product problem by our Support Specialist, a replacement unit will be shipped within the next business day to advance replace the problematic unit. Simply replace the unit, and send the problematic one back. If on-site replacement is necessary, a Yamaha support specialist might be scheduled to performance the exchange.

HOW TO ORDER

The Extended Maintenance Service is only available from Yamaha Unified Communications directly and can be conveniently obtained by contacting our Customer Support Team. Service must be purchased within 30 days after unit shipment. Serial numbers of associated Executive Elite, MRX7-D and VXL1-16 POE line speakers must be provided to Yamaha Unified Communications to document units covered. All orders must be completed via credit card.

YAI-1 Extended Maintenance Service

SKU

SV-YAI-1-3Y

Products covered

YAI-1-BR-BK
YAI-1-BR-WH
YAI-1-CR-BK
YAI-1-CR-WH

Description

3-Year Extended Maintenance Service for YAI-1 "Conference" or "Boardroom" bundles



SHARING PASSION & PERFORMANCE

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